uttek Space – Guide

Web space at name.uttek.de · As of 20 Oct 2026 · Prices provisional

1. What is included?

	Space Private	Space Plus	Space Business
Price	€3.99 / month	€7.99 / month	€14.99 / month
Address	name.uttek.de with SSL (https)		
Storage	5 GB	20 GB	50 GB
Email mailboxes	2	5	10
uttek tools	any as an option, price incl. licence and installation		
Own domain	can be connected via CNAME or redirect		
Test environment	yes		

Billed by invoice, cancel monthly at the end of the month. No subscription in the shop.

2. How you get your space

1. On the product page choose **Request a space**: package, preferred name (e.g. `smith`), optionally your domain and the uttek tools you want.
2. We check the name and send confirmation and invoice.
3. We set up the address, storage, mailboxes and SSL personally – usually within two working days.
4. You receive your access details personally (not by automated email).

3. Names

Allowed are lower-case letters a–z, digits and hyphens, 1 to 32 characters, not starting or ending with a hyphen. Reserved include `www, mail, ftp, admin, shop, api, test, demo`.

4. Uploading content

You store your website as files (HTML, CSS, JavaScript, images, videos, PDFs). We set up upload access (SFTP/FTP) for your folder during setup. The start page is called `index.html`. Subfolders are possible; the `index.html` in a subfolder is shown automatically.

> For security reasons only common file types are served and no custom server code (PHP etc.) is executed. We install booked uttek tools for you; they are available at

> `name.uttek.de/<tool>/` .

5. Connect your own domain

Option A – CNAME (recommended): create this DNS record at your domain provider:

```
www    CNAME    name.uttek.de.
```

Tell us the domain. We add it and enable the SSL certificate. DNS changes take up to 24 hours.

Option B – redirect: if your provider does not allow a CNAME, set up a redirect (301) there:

```
https://your-domain.com  →  https://name.uttek.de
```

The address bar then shows name.uttek.de.

The domain itself stays with your provider. Most providers can redirect the bare domain (`your-domain.com`) to `www.your-domain.com` .

6. Use it as a test environment

Put the new website at name.uttek.de and test it calmly. Only when everything fits do you switch your domain via CNAME – without downtime for the old site.

7. Email

We create mailboxes such as `info@name.uttek.de` . Fetch via IMAP/POP3 and send via SMTP in any email program; you receive the server details with your access details.

8. Storage, suspension, cancellation

We see your storage usage and get in touch before it is full. More storage or a switch to the Business package is possible at any time. On cancellation or unpaid invoices a space may be suspended; the address then shows a notice. On request you get your files before deletion.

9. Contact

Questions? Write to us via the contact form on uttek.de.